
Paul Kuramoto

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IT Program Management

Strategist, solutions driver and change leader in creating value and improving competitive strength
■ IT strategic planning and vision ■ Enterprise security ■ Process measurement and improvement
■ Portfolio management ■ Team leadership and growth

An accomplished, multi-faceted IT professional with more than 20+ years of progressively responsible experience including 10 years of management and program lead experience.

- Successful in defining and leading work process and server improvements resulting in expense savings of millions of dollars annually.
- Recognized for skills in numerous aspects of program management including planning and prioritization, concept development, intake process implementation and improvement, and monitoring and follow-up.
- Proficient in defining roadmaps, leveraging resources, and collaborating with technical specialists, senior management, vendors and business partners in delivering large-scale IT projects on time and under budget.

Technical skills/knowledge: Extreme Networks ▪ ITIL ▪ HP OpenView ▪ Captrend ▪ EtherReal
SNIFFER (Network Associates) Network Instruments Observer ▪ Extreme Epicenter ▪ Nortel Site Manager
Verizon Wireless IBAS (reporting tools) ▪ AT&T Business Direct

General skills: IT Network Development ▪ Systems Analysis ▪ Enterprise Systems ▪ Solutions Architecture
Cloud Computing ▪ Business Improvement Governance ▪ Project Management ▪ Deployment and Migrations
Information Protection ▪ Process Improvement ▪ Budget Planning ▪ Team Leadership

Professional Experience

BRENT WYNN HOME PRODUCTS, Boise, ID

1994 to Present

Leading global window and door manufacturer.

IT Manager II – Enterprise Server, Storage & Database (2015 to Present)

Hand-picked to serve as the department's enterprise computing platform owner. Provide vision and leadership in evaluating and setting hardware, operating system and hypervisor standards as well as overseeing security and governance on premises and within Azure cloud services. Lead a team of 19 IT specialists (internal and external) across multiple locations.

- Key architect of the company's cloud computing strategy. As a cloud service (Azure) committee member; continue to play an instrumental role in building the company's cloud technical team, allocating funding support, and creating and managing key process implementations.
- Captured more than \$1M in expense savings (hard and soft costs) in 2017 through process improvement work sessions and server life-cycle process improvements.
- Led and facilitated the IT infrastructure integration of an acquired company that resulted in centralized operations encompassing network administration, security, telecommunications, desktop services, and server, storage and database functions.
- Created and implemented a database team organization that leveraged a third party-managed service for 24x7 operational activities; actions included repurposing internal resources that have provided multiple value-added business improvements.
- Reorganized the enterprise server and storage team into a focused operational and built team with a strong emphasis on project execution and business improvement.

BRENT WYNN HOME PRODUCTS, Continued

- Conceived, defined and implemented an intake process for various work categories using the JIRA project management tool; actions resulted in improved communication and increased efficiency.

IT Manager (2012 to 2015)

Selected to take on the dual role of application/service owner of the company's primary ordering application built on IBM's Portal and WebSphere environments and as technology owner for all IBM technology within the company including IBM's WebSphere and Sterling B2B services. Led a team of 24 internal and external staff members consisting of IT business analysts, software engineers and application/system administrators.

- Led a \$5M integration technology program that involved internal, external on-site and external off-shore resources and that resulted in moving and enhancing 200+ integrations from a legacy WBI application.
- Created a phased approach for performance management of the IBM Portal and BPM environments that resulted in substantial improvements to coding quality, application development, web browser compatibility, capability planning and Splunk application monitoring implementation.
- Invited to serve on the IT Senior Leadership Committee to assess Lean IT competencies; collaborated with other committee members in creating and implementing training and tools to assist IT staff on how to coach and mentor others on these competencies.
- Initiated, developed and launched a \$350K project to implement a highly available environment for primary ordering applications on an IBM portal across two data centers

Sr. Network Engineer/ Team Leader/Project Leader/ (2001 to 2012)

Took on increased responsibility that saw initial role as a Sr. Network Engineer evolve into a Team Leader role for network/telecommunication projects, which later evolved into a Project Leader role for infrastructure projects; both roles included leading continuous improvement initiatives. Promoted to IT Manager in 2012.

- Captured more than \$850K annually in mobile device costs by leading a new mobile device program that used a secure mobile platform to bundle together corporate and personal email, calendars and contacts for more than 2,000 employees.
- Played an instrumental role in designing and implementing several enterprise network solutions and securing cost savings through vendor negotiations and services consolidation.

Network Technician (1994 to 2001)

After joining the company as a junior-level Network Technician with a focus on WAN assignments, was promoted two years later to Network Technician and took on WAN assignments of increasing complexity. Promoted to Sr. Network Engineer in 2001.

Education, Certifications & Training

Bachelor of Science in Management, Eastern Idaho University, Boise, ID; honors: member, Sigma Beta Delta.

Associate Degree – Electronics & Computer Science, Idaho Technical College, Boise, ID.

Training: Project Management PMBOK Training ■ Extreme Configuration Fundamentals ■ Microsoft Project ITIL Service Management Essentials

Certifications: Certified Extreme Networks Associate ■ ITIL Service Management Certified ■ Microsoft Certified Professional + Internet ■ Microsoft Certified Systems Engineer ■ Microsoft NT Certified ■ Certified Nortel Networks Router Specialist ■ Certified Shiva Remote Access Specialist

Professional Activities

Currently serve as an Advisory Board Member for the Idaho Technical College computer science program.